

ONLINE SCHEDULING

New clients

You must call and reserve your first appointment (online or not) with a credit card. Afterwards, you will be approved for our 24/7 online booking. The credit card is kept in a secure location on our computer server and used to hold the reservation with your stylist. Our [CANCELLATION POLICY](#) will apply if a 24 hour notice to cancel or change is not given.

First time booking online

After clicking the online scheduling link, you will be forwarded to the Christopher Ashley Salon login page. You will then follow the instructions under “New Guest” at bottom of page.

Returning clients

Click the online scheduling link. It will then forward you to the Christopher Ashley Salon login page. Enter your email and password and you will be guided to the calendar where you will be able to make new appointments and view any past or upcoming ones.

Making appointments online

Once logged in, you are able to schedule a new appointment. Also you can view, cancel or change your future appointments as long as its within the 24 hour window. When you schedule a color and cut together, please make the color service 1st. Then click “add another service” and make the cut service 2nd. This will ensure the proper time frames are made for you on the stylist’s schedule.

The calendar searches 2 weeks at a time. If after clicking “search” nothing comes up, click “search” again and it will move ahead 2 more weeks. Repeat this process until the first available appointment is found. It will show under the calendar. If it doesn’t work for you, click “search” again until you find one that works for you.

As a courtesy, we do our best to remind all clients about their appointments but you are ultimately responsible. An email confirmation is automatically sent 72 hours before your visit so please be sure to add ca.online@att.net to your contacts so it doesn’t go to your spam.